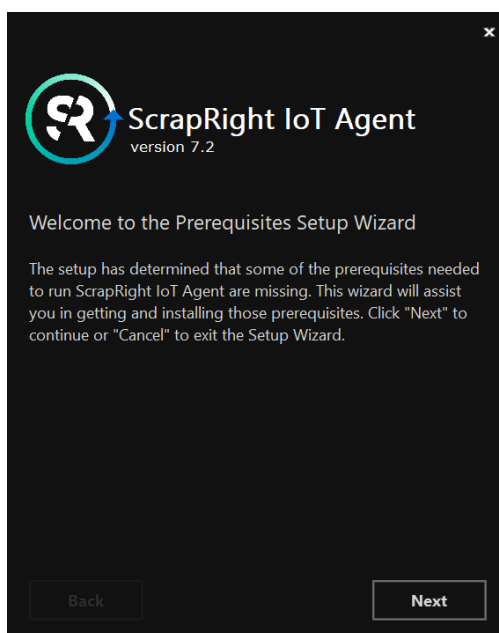


ScrapRight IoT Agent — Setup Guide

The **ScrapRight IoT Agent** connects your workstation's local hardware — fingerprint scanners, ID readers, scales, printers, and more — directly to your ScrapRight cloud account. Follow the steps below to download, install, and configure the agent on your workstation.

Step 1 — Download & Run the Installer

Download **ScrapRight-IoT-Installer.exe** from your ScrapRight login page — the latest version is always hosted there. Once downloaded, run the file to launch the **Prerequisites Setup Wizard**, then click **Next** to continue.

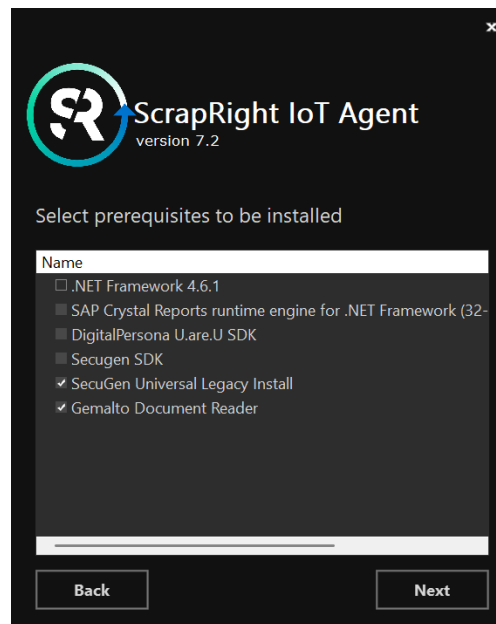


Prerequisites Setup Wizard — Welcome Screen

Step 2 — Select Prerequisites

The wizard will show a list of prerequisite software — these are the device SDKs required to communicate with each type of hardware on this workstation. For example, if you use a Secugen fingerprint scanner, the *Secugen SDK* must be installed.

Recommendation: Select *all* available options. This future-proofs your workstation for any hardware you may add later.



Select all prerequisite SDKs — check every option available

Important — Read Before Proceeding

After clicking Next, the installer will install each SDK one at a time. You will need to click through each individual SDK installer as it appears on screen. Once all SDKs are installed, the ScrapRight IoT Installer will automatically advance to the next stage. **This process may take several minutes** — a progress bar will be displayed so you can track overall progress.

Step 3 — Installation Complete

When the IoT Agent and all SDKs have been successfully installed, you will see the confirmation screen below. Click **Finish** to close the installer.

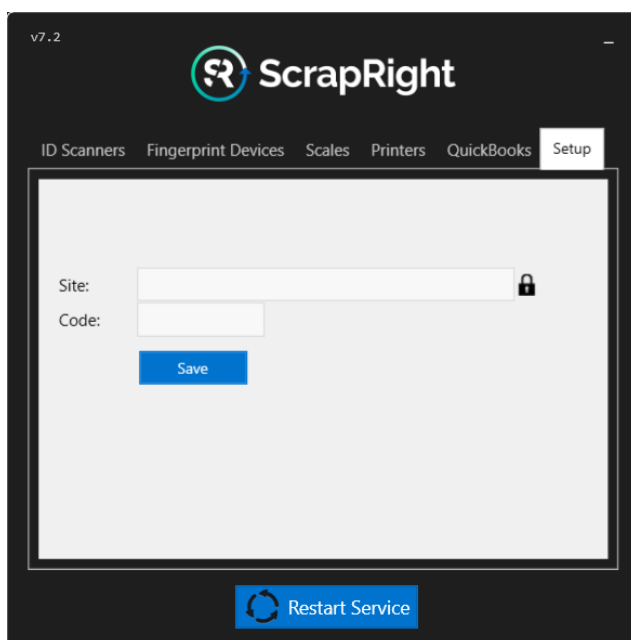


Success screen — click Finish to complete installation

Step 4 — Configure IoT Agent

After installation, the IoT Agent will appear in the **system tray** at the bottom-right of your screen. Before it can communicate with your account, you need to point it to your ScrapRight cloud site:

1. Open IoT Agent and click the **Setup** tab.
2. Click the **lock icon** to unlock the fields for editing.
3. **Site:** Enter your ScrapRight URL (*e.g., mysite.scrapright.com*)
4. **Code:** Enter your organization code — this is the **first 2 letters** of your ticket numbers. For example, if your tickets are PA1234, your code is PA.
5. Click **Save** when finished.



IoT Agent — Setup tab | Enter your Site and Code, then click Save

Step 5 — Connect Your Devices

With IoT Agent configured, connect your hardware devices to the workstation via USB. After a few minutes each device should automatically appear under its corresponding section in IoT Agent — *ID Scanners*, *Fingerprint Devices*, *Scales*, *Printers*, etc. Your hardware is now ready to use with ScrapRight.

Need Help?

If you have questions or run into any issues during setup, our support team is happy to assist:

Email: support@scrapright.com

Phone: [877-897-6422](tel:877-897-6422), option 4